

# SHIAWASSEE COUNTY COMMUNITY MENTAL HEALTH AUTHORITY

## POLICY AND PROCEDURE MANUAL

Section: Clinical

Policy Number: 15

Subject: **Emergency Services**

Effective Date: 4/29/02

Last Revision Date: 10/15/08

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### **Policy**

It is the policy of the Shiawassee County Community Mental Health Authority (SCCMHA) to refer consumers who require emergent care to its Emergency Service Unit in order to ensure that emergent situations are handled in a timely manner.

### **Purpose**

This policy is being adopted to ensure that emergent care for consumers is addressed in a timely and effective manner.

### **Application**

This policy will apply to all SCCMHA programs and services.

### **Definition**

Emergent situation is defined according to the prudent layperson standard and exists when a consumer is in need of immediate assistance due to psychiatric symptoms and/or the condition is perceived to be life threatening.

### **Standard**

It is the responsibility of SCCMHA to provide crisis intervention services in cases where the consumer or a representative of the consumer believes an emergency exists.

The emergency services worker is responsible for authorizing urgent or emergent services as deemed appropriate to meet the consumer's clinical needs.

### **Compliance**

External: Bay-Arenac Behavioral Health Pre-Paid Health Plan  
MDCH Master Contract and Attachments  
MDCH Application for Participation Standards



